

Privacy Policy

Effective Date: 01 October 2024

1. Introduction

This Privacy Policy outlines how the National Association of Pain Medicine ('NAPM', 'we', 'us', or 'our') collects, uses, shares, and secures personal data when you visit and interact with our website www.napm.am (the 'Website'). We are committed to complying with the General Data Protection Regulation (GDPR) and other applicable privacy laws, ensuring transparency and safeguarding your personal information.

2. Data Controller

NAPM, located at Yerevan, Armenia, is the data controller responsible for processing your personal data. If you have any questions regarding this Privacy Policy or our data protection practices, please contact us at:

Email: info@napm.am

Address: Yerevan, Armenia

3. Data Collection

We collect personal data in the following ways:

- Directly from You: When you voluntarily provide personal information such as your name, email address, phone number, or any other details through contact forms, email subscriptions, or other means of communication.
- Automatically: When you visit our Website, we may collect technical data such as your IP address, browser type, operating system, and browsing history. This may be collected using cookies or similar technologies.

4. Types of Data Collected

We may collect the following types of personal data:

- Contact Information: Name, email address, phone number.
- Technical Data: IP address, browser type, device information, and usage statistics.
- Communications Data: Any messages, inquiries, or feedback sent through our Website.

5. Purpose of Data Collection

We use your personal data for the following purposes:

- To provide, maintain, and improve the Website's services and user experience.
- To communicate with you, including responding to your inquiries or sending newsletters.
- To ensure the security of our Website and prevent fraud or misuse.
- To comply with legal obligations and enforce our terms and conditions.

6. Legal Basis for Processing

Our legal basis for collecting and processing your personal data is as follows:

- Consent: By providing your personal data through our Website, you consent to its processing for the purposes stated.
- Legitimate Interests: We may process your data for legitimate interests such as improving our services and communications.
- Compliance with Legal Obligations: We may process data where required by law or regulation.

7. Data Sharing

We do not sell, rent, or trade your personal data to third parties. However, we may share your data in the following circumstances:

- Service Providers: We may share your personal data with third-party service providers that help us operate our Website, such as hosting providers or email communication platforms. These providers are bound by confidentiality agreements and are required to handle your data securely.
- Legal Compliance: We may disclose your personal data to authorities if required by law or to protect the rights, property, or safety of NAPM, our users, or others.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your personal data may be transferred to the involved parties.

8. Data Retention

We will retain your personal data only as long as necessary to fulfill the purposes for which it was collected or as required by law. Once the data is no longer needed, we will securely delete or anonymize it.

9. Data Security

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, destruction, or disclosure. This includes secure

server storage, encryption, and regular security audits. However, no method of data transmission over the internet is completely secure, and we cannot guarantee absolute security.

10. Users' Rights

As a data subject, you have the following rights under the GDPR:

- Right to Access: You have the right to request a copy of the personal data we hold about you.
- Right to Rectification: You have the right to correct any inaccurate or incomplete personal data.
- Right to Erasure (Right to Be Forgotten): You may request the deletion of your personal data under certain circumstances.
- Right to Restrict Processing: You may request that we restrict the processing of your personal data under certain conditions.
- Right to Data Portability: You may request to receive your personal data in a structured, machine-readable format and have the right to transmit that data to another controller.
- Right to Object: You may object to the processing of your personal data for direct marketing or other legitimate interests.
- Right to Withdraw Consent: If we process your personal data based on consent, you may withdraw your consent at any time without affecting the lawfulness of the processing before its withdrawal.
- Right to Lodge a Complaint: You have the right to lodge a complaint with a supervisory authority if you believe we have violated your data protection rights.

11. International Data Transfers

Your personal data may be transferred to and processed in countries outside the European Economic Area (EEA) where data protection laws may differ from those in your country. When we transfer your personal data internationally, we take steps to ensure it is adequately protected, including using standard contractual clauses approved by the European Commission.

12. Cookies and Tracking Technologies

Our Website uses cookies and similar technologies to enhance your browsing experience, analyze website traffic, and improve our services. You may control or disable cookies through your browser settings. For more information on how we use cookies, please refer to our Cookie Policy.

13. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. We will notify you of any material changes by posting the updated Privacy Policy on our Website with a revised 'Effective Date.' We encourage you to review this Privacy Policy periodically.

14. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal data, please contact us at:

Email: info@napm.am

Address: Yerevan, Armenia